Satellite and Capsule upgrade is failing as httpd service failed to start on RHEL 66 only.

07/30/2015 11:32 AM - Stephen Benjamin

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**Status:** Closed  
**Priority:** Normal  
**Assigned To:** Stephen Benjamin  
**Due date:** 
**% Done:** 0%  
**Estimated time:** 0.00 hour  
**Pull request:** https://github.com/Katello/katello/pull/5389

**Description**

Cloned from https://bugzilla.redhat.com/show_bug.cgi?id=1244808

Description of problem:

Satellite and Capsule upgrade is failing in step:

Upgrade Step: start_httpd...

Upgrade step start_httpd failed. Check logs for more information.

... on RHEL 66 only.

Version-Release number of selected component (if applicable):

Satellite GA Snap 13 Compose 2.

How reproducible:

Pre-requisites:

Satellite 6.0.8 configured with Capsule and at least one host.

Steps to Reproduce:

1. Upgrade Sat 6.0.8 to latest Sat Ga snap 13 C2.
2. Observe the CLI outputs.

Actual results:

Upgrading...

Upgrade Step: stop_services...

Upgrade Step: start_mongo...

Upgrade Step: start_httpd...

Upgrade step start_httpd failed. Check logs for more information.

Expected results:

No Failure in upgrade.

Additional info:

On retrying the satellite upgrade command, the satellite upgrade is successful.

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**History**

#1 - 07/30/2015 11:38 AM - The Foreman Bot

- Status changed from New to Ready For Testing
- Pull request https://github.com/Katello/katello/pull/5389 added

#2 - 07/30/2015 12:07 PM - Eric Helms

- Release set to Katello 2.3.0
- Triaged changed from No to Yes

#3 - 08/11/2015 10:37 AM - Eric Helms
- Status changed from Ready For Testing to Closed