Hello,

With a fresh install with of a POC with Foreman 1.8 and Puppet 3.7.5 I am not able to retrieve facts.

"Puppet agent -t" on the windows node:

Warning: Unable to fetch my node definition, but the agent run will continue:
Warning: Error 400 on SERVER: Failed to find win-sm5srn3pkc9 via exec: Execution of '/etc/puppet/node.rb win-sm5srn3pkc9' returned 1:

I attached the facter result of the windows node.

/var/log/foreman/production.log:

Started POST "api/hosts/facts" for 172.30.43.28 at 2015-05-06 17:52:52 +0200
2015-05-06 17:52:52 [I] Processing by Api::V2::HostsController#facts as JSON
2015-05-06 17:52:52 [I] Parameters: {"facts"=>"[FILTERED]", "name"=>"WIN-SM5SRN3PKC9", "certname"=>"win-sm5srn3pkc9", "apiv"=>"v2", :host=>{"name"=>"WIN-SM5SRN3PKC9", "certname"=>"win-sm5srn3pkc9"}}
2015-05-06 17:52:52 [I] Import facts for 'win-sm5srn3pkc9' completed. Added: 0, Updated: 7, Deleted 0 facts
/usr/share/foreman/app/models/host/base.rb:164:in `set_interfaces'
/usr/share/foreman/app/models/host/base.rb:146:in `populate_fields_from_facts'
/usr/share/foreman/app/models/host/managed.rb:428:in `populate_fields_from_facts'
/usr/share/foreman/app/models/host/base.rb:122:in `import_facts'
/usr/share/foreman/app/models/host/managed.rb:419:in `import_host_and_facts'
/usr/share/foreman/app/controllers/api/v2/hosts_controller.rb:177:in `facts'
/opt/rh/ruby193/root/usr/share/gems/gems/actionpack-3.2.8/lib/action_controller/metal/rendering.rb:10:in `process_action'
/opt/rh/ruby193/root/usr/share/gems/gems/actionpack-3.2.8/lib/action_controller/callbacks.rb:18:in `block in process_action'
/opt/rh/ruby193/root/usr/share/gems/gems/activestore-3.2.8/lib/active_store/callbacks.rb:507:in `block (5 levels) in run __125813412755611386__process_action__1305101033893101390__callbacks'
/opt/rh/ruby193/root/usr/share/gems/gems/activestore-3.2.8/lib/active_store/callbacks.rb:484:in `block (4 levels) in _run __125813412755611386__process_action__1305101033893101390__callbacks'
/opt/rh/ruby193/root/usr/share/gems/gems/activestore-3.2.8/lib/active_store/callbacks.rb:326:in `around'
/opt/rh/ruby193/root/usr/share/gems/gems/activestore-3.2.8/lib/active_store/callbacks.rb:310:in `_callback_around_1715'
/opt/rh/ruby193/root/usr/share/gems/gems/activestore-3.2.8/lib/active_store/callbacks.rb:472:in `block (3 levels) in _run

03/24/2022

The workaround for now is to set "ignore_puppet_facts_for_provisioning" to "true."

Thank you.

Best regards.

Related issues:

Related to Foreman - Bug #11271: can't see the Operating system Environment ...

Resolved 08/01/2015

Associated revisions

Revision d07bca0f - 06/02/2015 04:01 PM - Dominic Cleal

fixes #10397 - parse Windows Local_Area_Connection interface name

Revision bccfc521 - 06/15/2015 10:08 AM - Dominic Cleal

fixes #10397 - parse Windows Local_Area_Connection interface name

(cherry picked from commit d07bca0f34909c0b6753e77bb90b6eade95a7b87)

History

#1 - 05/06/2015 12:05 PM - Dominic Cleal

- Category set to Importers
- Legacy Backlogs Release (now unused) set to 50

#2 - 05/11/2015 01:14 PM - Marek Hulán
It seems like case sensitivity issue. Could you please upload the facter output in JSON format? You can get it by running facter -j on the host. I'd like to test the import locally. I think we have to downcase interfaces fact value.

EDIT: also it might be something with the ".2" suffix since on linux systems, this suffix indicates VLAN and Alias interfaces.

#3 - 05/11/2015 01:19 PM - Marek Hulán
As a temporary workaround, you can set ignore_puppet_facts_for_provisioning foreman configuration option to true which won't try to import network interfaces anymore.

#4 - 05/19/2015 04:10 AM - Julien Debbia
- File json.log added

Hello,
The file is attached to this message.
Thank you.
Best regards

#5 - 05/20/2015 02:25 AM - Dominic Cleal
- Legacy Backlogs Release (now unused) changed from 50 to 56

#6 - 05/29/2015 04:53 AM - Dominic Cleal
- Status changed from New to Assigned
- Assignee set to Dominic Cleal

#7 - 05/29/2015 06:19 AM - The Foreman Bot
- Status changed from Assigned to Ready For Testing
- Pull request https://github.com/theforeman/foreman/pull/2413 added
- Pull request deleted ()

#8 - 06/02/2015 05:01 PM - Dominic Cleal
- Status changed from Ready For Testing to Closed
- % Done changed from 0 to 100

Applied in changeset d97bcaf034909c0b6753e77bb80b6eade95a7b687.

#9 - 08/11/2015 03:15 AM - Dominic Cleal
- Related to Bug #11271: can't see the Operating system Environment Model in the foreman of windows 2003 added

Files

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<th>File</th>
<th>Size</th>
<th>Date</th>
<th>Author</th>
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<tr>
<td>node_facter.log</td>
<td>4.75 KB</td>
<td>05/06/2015</td>
<td>Julien Debbia</td>
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<tr>
<td>json.log</td>
<td>2.78 KB</td>
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