Foreman - Bug #26942

NoMethodError on generating report template

06/04/2019 09:00 AM - Ondřej Ezr

Status: Closed
Priority: Normal
Assignee: Ondřej Ezr
Category: Reporting
Target version:
Difficulty: easy
Pull request: https://github.com/theforeman/foreman/pull/6820
Triaged: Yes
Fixed in Releases: 1.23.0
Bugzilla link: 1714645
Found in Releases: 1.22.1

Description
Cloned from https://bugzilla.redhat.com/show_bug.cgi?id=1714645

Description of problem:
When generating a report, sometimes, after getting to Download page, the error "Internal Server Error: the server was unable to finish the request. This may be caused by unavailability of some required service, incorrect API call or a server-side bug. There may be more information in the server's logs." is shown and the report is not generated.
There is "NoMethodError: undefined method `[]' for nil:NilClass" with traceback in production.log (attached).

This only happened to me once and I don't know how to trigger it. The only nonstandard thing in that case was "Generate at" set to past but I couldn't reproduce again this way.

Version-Release number of selected component (if applicable):
Reproduced on Sat 6.6 snap 4.

How reproducible:
Only happened once (in ~ 100 attempts)

Steps to Reproduce:
1. Monitoring -> Report Templates
2. Generate any template
3. Submit

Actual results:
Sometimes, it fails with an error and traceback

Expected results:
This should always work

Associated revisions
Revision 12c21c15 - 06/10/2019 03:45 PM - Ondřej Ezr
Fixes #26942 - no plan info retrieval if not done (#6820)

History
#1 - 06/04/2019 09:05 AM - Ondřej Ezr
- Triaged changed from No to Yes
- Difficulty set to easy
- Category changed from Statistics to Reporting
- Found in Releases 1.22.1 added

#2 - 06/04/2019 09:06 AM - Ondřej Ezr
- Subject changed from NoMethodError: undefined method `[]' for nil:NilClass to NoMethodError on generating report template

05/09/2020
#3 - 06/04/2019 09:16 AM - The Foreman Bot
- Assignee set to Ondřej Ezr
- Status changed from New to Ready For Testing
- Pull request https://github.com/theforeman/foreman/pull/6820 added

#4 - 06/10/2019 03:45 PM - Marek Hulán
- Fixed in Releases 1.23.0 added

#5 - 06/10/2019 04:02 PM - Ondřej Ezr
- Status changed from Ready For Testing to Closed

Applied in changeset 12c21c15966b2edebe0ea879984cf04b5ae15cb7.