Foreman - Bug #8294

Warning! Infinity

11/05/2014 07:41 PM - David LeVene

<table>
<thead>
<tr>
<th>Status:</th>
<th>Resolved</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priority:</td>
<td>Normal</td>
</tr>
<tr>
<td>Assignee:</td>
<td></td>
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<tr>
<td>Category:</td>
<td>Settings</td>
</tr>
<tr>
<td>Target version:</td>
<td></td>
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<tr>
<td>Difficulty:</td>
<td></td>
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<tr>
<td>Triage:</td>
<td>No</td>
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<td>Bugzilla link:</td>
<td></td>
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### Description

Viewing any page in puppet report in detail apart from the dashboard reports this error.

This foreman instance is being used for yaml reports only and facts (not ENC)

Started GET "/reports?search=evento%3Dtrue" for IPv6 Address at 2014-11-06 11:08:01 +1030
Processing by ReportsController#index as HTML
Parameters: {"search":"evento = true"}
Rendered reports/_list.html.erb (132.4ms)
Rendered reports/index.html.erb within layouts/application (143.7ms)
Operation FAILED: Infinity
Rendered common/500.html.erb within layouts/application (6.3ms)
Rendered layouts/base.html.erb (2.8ms)
Completed 500 Internal Server Error in 333ms (Views: 12.9ms | ActiveRecord: 5.5ms)

FloatDomainError
Infinity
app/helpers/layout_helper.rb:236:in `page_entries_info'
app/views/reports/_list.html.erb:38:in `__app_views_reports__list_html.erb___3954372958302584947_59000000'
app/views/reports/index.html.erb:3:in `__app_views_reports_index_html.erb___1614328706684788426_57442080'
app/models/concerns/foreman/thread_session.rb:33:in `clear_thread'
lib/middleware/catch_json_parse_errors.rb:9:in `call'

### Related issues:

- Related to Foreman - Bug #7579: Session reset after each page request, idle_t... Resolved 09/22/2014

### History

#### #1 - 11/05/2014 07:42 PM - David LeVene

This was a fresh installation yesterday, and has only had reports being provided to it overnight

#### #2 - 11/06/2014 02:27 AM - Dominic Cleal

Could you perhaps check entries_per_page is set to a reasonable number under Adminster > Settings? If you can't get to it, you may have to check the database or set :entries_per_page: 20 in /etc/foreman/settings.yaml instead.

#### #3 - 11/06/2014 02:56 AM - David LeVene

Thanks - that resolved it, there were several other issues being experienced and they were due to other settings being set to 0 as well (like puppet report expiry to 0 minutes)

Would it be worth considering a check on foreman install that if these values are set to 0 to throw a warning at the end of the install process or set them to what should be defaults?
Related to Bug #7579: Session reset after each page request, idle_timeout set to zero added

Category changed from Inventory to Settings

Hm okay, that sounds a bit like #7579 which is another setting that's set to zero after installation. Which OS are you using, and did you use the default installer options with PostgreSQL?

Dominic Cleal wrote:

Hm okay, that sounds a bit like #7579 which is another setting that's set to zero after installation. Which OS are you using, and did you use the default installer options with PostgreSQL?

Using scientific Linux 6.5, fresh install. For the installer used all the defaults, but didn't install a puppet master. I did run the installer twice as the first time it had issues with yum repos which were unrelated.

Since then i did drop the db and recreated it by running the installer again, but had same issue. The fix you recommended worked.

If you want more details happy to provide, but im not at work right now.

I ran into this issue as well on CentOS 7.1 and Foreman 1.8.0-RC2. Setting the entries_per_page config fixed the issue.

User popped by on #katello with the same problem, entries_per_page somehow was reset to 0, and as far as they know it wasn't them that changed that particular setting

should be resolved by now